

Media Release

13 June 2014

Energy safety to issue prohibition notice for Weiss heat transfer units

Energy Safety is warning consumers who have purchased some models of *Weiss Heat Transfer Units* that as from Friday next week, there will be a prohibition on their use and sale and advises consumers to immediately turn them off.

The models are:

Weiss Heat Transfer Units FV 602, FV 603, FV 652 and FV 653 which were produced prior to May 2012.

They are known to have been sold through Mitre 10 outlets, but may have been sold at other retailers.

The units operate in ceiling spaces and move air through ducts to heat houses.

The manufacturer has announced a voluntary recall of these products produced before 2010.

"Energy Safety is pleased that the manufacturer has recognised the possible safety issues around these units and voluntarily recalled some of them. Energy Safety's prohibition on sale and use is extended through to the 2012 production year as a precaution to ensure that the manufacturer's view that the issues were fixed at the 2010 production year can be substantiated by further investigation," said Mr Wogan.

"There have been three recent instances of these units catching fire, and we are aware of a number of other incidents with them which we are in the process of investigating," said Mark Wogan, Manager Energy Safety.

"We are satisfied that there is sufficient safety risk that we should step in and prohibit their continuing use and sale.

"Although the prohibition on using the units does not become formally effective until Friday 20 June (for administrative reasons), we urge consumers who know they have one of these units, or suspect they have one to immediately turn it off and seek advice from the manufacturer on 0800 208 008, or a registered electrician.

"It is up to the manufacturer to determine how it will deal with consumers who have purchased these units," said Mr Wogan.

"The manufacturer is responsible for ensuring the units it sells are safe for consumers to use, and until we are satisfied that this is the case, the prohibition on use and sale will remain in force," Mr Wogan said.

Energy Safety recommends that as with any electrical device, if consumers smell smoke or see fire they should immediately shut down the equipment and call the Fire Service.

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For further information: WorkSafe NZ media phone 021 823 007