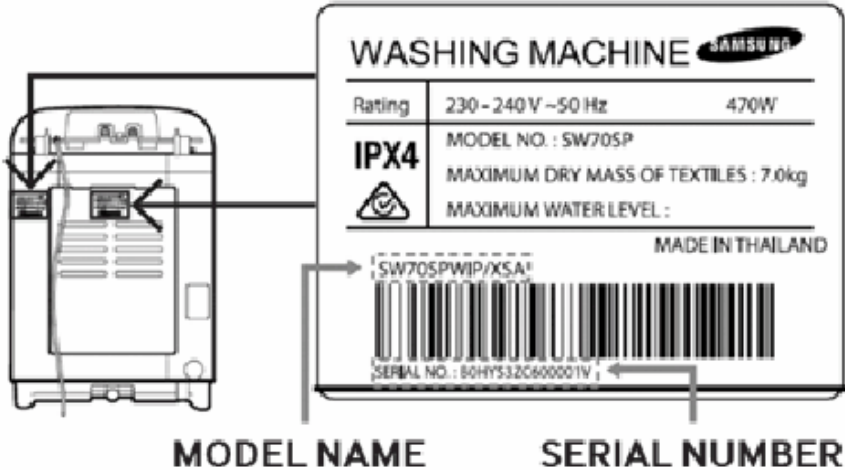


FIRE RELATED PRODUCT RECALL NOTIFICATION

Samsung Top Loader Washing Machines	
01 May 2013	ACTION - New Zealand recall
Problem	<p>Samsung Electronics Australia Pty Ltd is issuing a recall on specified Samsung top loader washing machines sold in New Zealand through various retailers.</p> <p>In some circumstances, there is a chance that moisture may penetrate the electrical connectors of the machines causing a spark and potentially a fire hazard.</p>
Details	<p>Samsung Electronics is voluntarily conducting this recall to ensure the safety and quality of its products for its consumers.</p> <p>Samsung top loader washing machines with the following model names manufactured in 2010, 2011, 2012 and some models in 2013 are affected: SW75V9WIP/XSA, SW65V9WIP/XSA, SW80SPWIP/XSA, and SW70SPWIP/XSA</p> <p>Other models are not affected.</p> <p>The model names can be found on the back of the washing machine. Please contact Samsung for details of the affected serial numbers.</p>
What to do	<p>Check the model name of your washing machine. Call 0800 855 502 between 8:30am – 5:00pm Monday to Friday, 9:00am – 1:00pm Saturday, or email productrework.SENZ@samsung.com to find out if your machine is affected.</p> <p>Samsung will arrange for an authorised service technician to provide a free in-home service for all affected models.</p>

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	<p>If your model is an affected model, until the service is performed, Samsung recommends that as a precautionary measure, you only use your washing machine if you are present or nearby to monitor it. If you notice any smoke or smell coming out of the washing machine, turn off the machine at the power point.</p>
<p>More Information</p>	<p>Recall notice Samsung website Stuff news article</p> <p>Or phone 0800 855 502 between 8:30am – 5:00pm Monday to Friday or between 9:00am – 1:00pm Saturday.</p>



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