

Fire Related Product Recall Notice



Date issued: 08 June 2015

Apple Beats Pill XL Portable Wireless Speakers

Apple.com in conjunction with Beatsbydre.com has issued a voluntary recall of the Beats Pill XL portable Wireless speaker



Problem

The unit may overheat. Overheating may cause burn hazards or result in fire.

Details

This recall involves all Beats Pill XL portable, wireless speakers. The recalled products are plastic, capsule-shaped speakers about 100 mm high by 325 mm wide and 100mm deep with a plastic mesh grille on the front and a built-in carrying handle to the rear. The small “b” Beats logo is on the grille and “beatspillXL” is on the handle. The speakers come in five colors black, white, pink, metallic sky and titanium.

What to do

Consumers should immediately stop using the recalled product and contact Apple.com for an Apple Store credit or electronic payment in the amount of 425 NZD. Apple will then contact you to arrange the return of your Beats Pill XL speaker to Apple. . Product returns will only be processed via the web for this program. Please do not attempt to return your product to any location that sells or supports Apple or Beats products.

Contact

For more information, please visit Apple online store at www.apple.com/nz/support/ for assistance 24 hours a day, or call 0800-692-7753, Monday - Friday 10am to 9pm.

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