

# Fire Related Product Recall Notice



Date issued:

12 April 2018

## Quell QPI9010 Dual Sensor Smoke Alarm

Sold at hardware stores from September 2016 to November 2017



### Problem

In some products a yellow protective cap could have been left on one of the two smoke sensors during the manufacturing process.

The yellow protective cap may compromise the alarm's ability to detect smoke, which can increase the risk of injury / property damage in the event of a fire.

### Details

Quell branded QPI9010 dual sensor (photoelectric and ionisation) smoke alarm

The affected alarm has a raised "pill shaped design" on the front and a date of manufacture between 2016 Sep. 10 and 2017 Oct. 13

Other Quell alarms with a round shape in the middle are not affected by the recall

### What to do

Using the guide below, visually inspect the product through the opening on the side of the alarm for the presence of a yellow cap.

If a yellow cap is present, immediately contact Chubb to receive instructions and request a free replacement smoke alarm.

If no yellow cap is present, consumers should reinstall the smoke alarm and no further action is needed.

### Contact

Chubb New Zealand      tel: 0800 248 220

<mailto:sales@chubb.co.nz>

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