

# Fire Related Product Recall Notice



Date issued: 27 January 2017

## Power Supply Unit for Zebra thermal industrial printers

### Problem

#### Potential fire risk.

The power supply units (PSU) can degrade and corrode over time when exposed to moisture.

As a result the PSU's can overheat, posing a fire hazard.



### Details

Date code range affected: 1039XX -1052XX and 1101XX -1152XX.

Other date codes on the PSU are not affected by the recall.

The Zebra logo or FSP North America logo, the date code and part number are printed on the power supply.

Affected Power supply units sold with the following printers and date codes:

G-Series (GK420D/T, GX420D/T, GX430D/T) - GT Series (GT800, GT810, GT820, GT830)  
ZP455, HC100, P1XX Series (P100, P110, P120) ZXP3

### What to do

Only PSU's with date codes 1039XX -1052XX and 1101XX -1152XX are included in the recall.

Printer owners should immediately stop using the recalled power supply units and contact Zebra for a free replacement power supply

### Contact

Zebra Technologies Corporation - [PSUrecall@zebra.com](mailto:PSUrecall@zebra.com)

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